

Evaluation Subcommittee Meeting

2/9/2017

Name	Role	Email Address	Present Absent
Monica Walker Payne	Evaluation Staff Lead	walkermm@upmc.edu	Absent
Maria Silva	Family Partner Tri-Chair	Msilva@alleghenyfamilynetwork.org	Present
Alice Chrostowski	System Tri-Chair	achrostowski@eecaremgmt.org	Present
Jase Elam	Youth Partner Tri-Chair	jelam@prysmyouthcenter.org	Absent
Melissa Bible	Committee Member	mr bible@eriecountypa.gov	Present
Bryon Luke	Committee Member	Bluke@childandfamilyfocus.org	Present
Dr. Gordon Hodas	Committee Member	gordonhodas@hotmail.com	Present
Andy Kind-Rubin	Committee Member	akindrubin@verizon.net	Absent
Rand Coleman	Committee Member	randcoleman@gmail.com	Absent
Karan Steele	Committee Member	BFHWife@hotmail.com	Absent
Lisa Milan	Committee Member	lmilan@co.greene.pa.us	Present
Dan Fisher	Committee Member	dfisher@childandfamilyfocus.org	Present
Steve Freas	Committee Member	sfreas@hsao.org	Present
Wendy Luckenbill	Committee Member	LuckenbillWL@upmc.edu	Absent
Wendy Pennington	Committee Member	wendy.pennington@adelphoi.org	Present
Alex C. Knapp	Evaluation Staff Support	Knappac2@upmc.edu	Present
Corey Ludden	CIT Staff Support	luddenc@upmc.edu	Present
Will McKenna	Evaluation Staff Support	mckennawh@upmc.edu	Present
Jill Santiago	PA SOC Marketing	pasocjill@gmail.com	Present
Mark Durgin	Director, SOC Partnership	MBDurgin@YorkCountyPA.gov	Present
Anne Katona Linn	Co-Director, SS/HS Partnership	akatonalinn@gmail.com	Present

Standing Meeting will be the 2nd Thursday of the month from 9:00 AM to 10:30 AM.

- At 9:02am, Mark welcomed everyone and reminded everyone that Monica was on vacation this week.
 - Mark reviewed the agenda of the call.
- Mark explained that the Annual County Assessment would go out in April 2017. This annual assessment will go out to all Pennsylvania counties, not just SOC counties.
 - It is the priority of the SOC Partnership that this assessment be sent out far and wide.
- Mark reviewed the introduction letter of the County Assessment.
 - Two changes were recommended by SLMT.

- The definition of System of Care was put in quotes, as a direct quote from Beth Stroul.
 - The order of the SLMT Tri-chairs was changed from System Tri-Chair, Family Tri-Chair, Youth Tri-Chair, to Youth Tri-Chair, Family Tri-Chair, System Tri-Chair.
 - Dan expressed concern that there is confusion around as to who should fill out the County Assessment and recommended adding an explanation within the document to address this.
 - Jill said she would put this in the email as she sends it out.
 - Questions were asked as to how the assessment was distributed and collected.
 - Will clarified that it could be filled out online (via SurveyMonkey) and could be filled out on paper and then returned to YFTI.
 - Erie County prints out for family members and provides them with envelopes to return it.
 - Greene County helps family members complete the assessment.
 - Clarification was given that SurveyMonkey was mobile friendly.
- Mark reviewed last year's subcommittee meeting minutes where concerns were raised that people received the survey multiple times, and Delaware County volunteered to write a question regarding the "Open Door Policy".
 - A disclaimer will be added to template email apologizing to individuals who may receive the survey multiple times.
- Mark began review of the county assessment.
 - On page 1 there was no feedback.
 - Mark raised a question about section A, "County Leadership Teams"
 - Suggestion to move question 3 to question 6 and create question 6b., which will break out each child-serving system to show which systems are part of CLTs.
 - Significant discussion took place regarding section B, "Youth-Driven"
 - Question 3: the word "incentives" should be changed to "incentives/supports".
 - Question 4: suggestion to list examples of youth organizations; the group decided against this.
 - Section C, "Family-Driven" also instigated significant discussion.
 - Concern that sections B and C are too different and should mirror each other.
 - Fears were raised that mirroring the sections could confuse youth.
 - Mark will work with Monica, Will, and the Partnership staff to find ways to bring the two sections to be more mirroring.
 - There was no feedback on sections D, "Integration of Child-Serving Systems" and E, "Natural and Community Supports".
 - Section F, "Cultural and Linguistic Competence"
 - Suggested to add "etc" to the examples listed in question 1.
 - Significant concern was raised around question 5 and it's applicability to *all* counties.
 - Mark will work with his staff to add appropriate wording/clarification to the Intent of Section F.
 - The subcommittee took issue with the word, "culture brokers".
 - Mark will explore alternative words.
 - There was no feedback on section G, "Youth and Family Services and Supports Planning Process".

- Section H, “Evaluation and Continuous Quality Improvement (CQI)” instigated significant conversation, but ultimately it was determined that the section should be left alone.
 - It was recommended that the list of definitions be moved to the beginning of the survey.
- Mark transitioned the conversation to discuss the new SOC marketing material sent out prior to the meeting.
 - The committee provided significant feedback to the document
 - There are other initiatives listed with no explanation as to what they are.
 - There is no heading over the data portion of the document.
 - There is no cohesive message or target audience.
 - Several data points carry little-no significance, i.e., “77% of youth were not suspended or expelled from school.” This data point doesn’t show improvement and would need baseline to show the positive of SOC.
 - Only use one data point, strong recommendation to use the 24 month point.
 - Important to focus the document and make it known this is not just “another grant” but an opportunity to change the way government works across Pennsylvania.
 - Use this document to tell the story: System of Care is a philosophy.
 - Mark asked the committee to send any additional feedback to him.
- After reminding everyone that the next subcommittee call is on March 9 at 9:00am, Mark adjourned the meeting at 10:34.